

**Head of School:**

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25th November 2022

Dear Parents / Guardians

Year 10 Parents' Evening

As you are probably aware our parents evening on Wednesday didn't go as smoothly as we would have liked.

There was an outage of the Virgin Media network that affected staff working from the school (both internet and phones) and any parents that were in the affected area. It also made it difficult for us to understand what was happening, the scope of the outage and the likely duration.

Although many calls were successful, many were clearly not and we're sorry for the inconvenience and frustration this caused.

This note is to let you know that we will be working with staff to fill the gaps left. Some staff have already made calls or sent emails to parents to update you on your child's progress.

We will contact you again in the near future just to let you know how we plan to proceed that ensures parents get the opportunity to learn how their child is progressing.

Yours sincerely,

Alistair Hallifax
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